

# *Privacy and Protection policy Data*

## 1.0 Scope

1.1 This policy applies to, and is limited to, the public web site <http://jinihypnotherapy.co.uk>. It sets out the measures we (see ownership details below) have taken to protect your privacy as a web site visitor, and how we utilise and protect any data that we gather from you in the course of your visit. It also sets out how we comply with UK law in respect of privacy and data protection.

## 2.0 Ownership and contact

2.1 The web site is owned by Susan McHale, who is the primary contact regarding the content of the site. You can contact Susan by using the contact page on the web site, or by emailing [sue@jinihypnotherapy.co.uk](mailto:sue@jinihypnotherapy.co.uk)

2.2 The web site and the associated domain is operated and hosted by Sure Technologies Limited. Any queries of a technical or legal nature regarding the web site may be addressed to Alan Cordwell (managing director, Sure Technologies Limited) at [alan@suretechnologies.co.uk](mailto:alan@suretechnologies.co.uk)

## 3.0 The information we gather

3.1 As a non-registered user, we do not gather any specific information from you at all. However, because we use Google Analytics to measure the performance of our web site, Google use a tracking cookie to monitor the pages you visit- please see our cookie policy for more information.

3.2 If you are a registered user of the site, i.e. you have been given log on credentials for the private user area of the site, then we store your username and an encrypted hash of your password on our server.

3.3 If you use the contact page to get in touch, we store the information you enter on our server so that we may reply to any query you may enter.

3.4 If you elect to subscribe to our email newsletter, then we store your email address and name so that we can send emails to you advertising our products and services.

## 4.0 Privacy

4.1 We guarantee that we will not sell or disclose any of the information described above to any third party, excepting under the provision of 4.2 below.

4.2 Under certain circumstances we may be required to divulge what information we hold about a specific user or users to a police officer acting under applicable UK law, once that

officer has provided satisfactory evidence to us that the information is lawfully required as part of a criminal investigation.

## 5.0 Data protection

5.1 We guarantee that we are fully compliant with all of the requirements of the UK Data Protection Act 1998, which requires us to ensure that we use any data that we gather lawfully and fairly, and that we store it securely and only for as long as is necessary for the required purpose.

## 6.0 Data Security

6.1 Our web site and the data that it gathers and stores, runs on server that is physically located in the data centre of Vidahost Limited at Slough in the UK, which company is responsible for the physical security of its data centre.

6.2 Our web site, the server and its operating system and application software, are as secure and resistant to hacking and data theft as is permitted by the current state of the art in technology.

6.3 All software security patches and upgrades required to maintain or enhance the level of security that we offer are automatically applied.

## 7.0 Disclaimer

7.1 Whilst every effort is made to ensure that this web site and its content is accurate in every way, you must accept that you use the web site and its content entirely at your own risk.

7.2 Neither Susan McHale, nor Sure Technologies Limited, will be liable for any loss, damages, injury or death occurring as either a direct or indirect consequence of your use of the web site or its information.